

American Farm Bureau Insurance Services, Inc. (AFBIS, Inc.) is looking for a Claims Adjuster to work remotely in Oshkosh, Wisconsin and the surrounding area. As a member of our Claims Team, you will be responsible for performing loss adjustment, pre-acceptance and quality control activities for Crop Hail and Federally Reinsured Crop Insurance products.

If you are an experienced Claims Adjuster or if you have an interest in agriculture and enjoy helping people, this might be a great opportunity for you.

Reporting to the Claims Supervisor, the Claims Adjuster will be responsible for:

- Communicating directly and following up with insureds to perform loss adjustments, pre-acceptance or quality control inspections to gather facts involved with the settlement of reported claims or inspections.
- Staying abreast of crop insurance industry procedures relating to proper adjustment of claims.
- Analyzing and making recommendations for enhancements for company software products to assure compliance with company and RMA procedures.
- Performing claim audits and reviews.

What you will bring to this position:

- A Bachelor's degree and/or 2+ years of claims adjusting experience.
- The ability to obtain and/or maintain the required adjuster certifications and licenses.
- A valid driver's license.
- The Ability to read, analyze, and interpret policy information and applicable procedures.
- Computer skills including but not limited to Microsoft word and excel.
- Excellent verbal, written, and interpersonal communication skills.
- Effective problem-solving, critical thinking, analytical, organizational, multitasking, and time management skills

Additional experience and skills preferred for this role:

- Knowledge of Crop Hail and Multi-Peril Insurance Policies forms, endorsements, and approved claims adjusting procedures.
- Crop insurance experience with emphasis in the claims area.
- Knowledge of farming practices and crops typical to the territory.

Essential Functions and Physical Demands:

- Ability to drive for extended periods of time.
- Primary territory includes the home state and adjourning states which requires some overnight travel.
- Must be willing to travel and accept assignments in any state serviced by AFBIS.
- Climbing grain bins or other storage structures and walking on uneven ground in field adjusting crops.

The expected starting salary range for this position is between \$ 50,000 and \$75,000. Applicable salary ranges may differ across markets. Actual pay will be determined based on experience and other job-related factors permitted by law.

We do not sponsor employment visas and are unable to take over an employment visa from another employer. Applicants must be authorized to work in the U.S. for ANY employer without the need for employment visa sponsorship.

AFBS offers a competitive benefits package that includes medical, dental, vision, life, and disability insurance; company funded cash balance pension and a 401(k) retirement plan; Flexible Spending and Health Savings Accounts; paid holidays, vacation, and sick time; Employee Assistance Program; and other benefits.