

Key Words and Phrases in CAPI Comments that are flagged for Review:

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|---------------|------------------|--------------|
| 1. DIS | 22. BUSINESS | 43. angry |
| 2. OOB | 23. O/B | 44. nasty |
| 3. WRONG | 24. not call | 45. mean |
| 4. DSC | 25. retire | 46. rude |
| 5. OB | 26. do not | 47. upset |
| 6. NIS | 27. be completed | 48. irate |
| 7. not in ser | 28. as dial | 49. future |
| 8. DNC | 29. result | 50. no long |
| 9. disc | 30. summary | 51. any long |
| 10. FB | 31. lord | 52. fix |
| 11. FASTBUSY | 32. best time | 53. Upd |
| 12. FAST BUSY | 33. email | 54. Update |
| 13. RAC | 34. e-mail | 55. Comment |
| 14. REMOTE | 35. sold | 56. CMT |
| 15. WR | 36. request | 57. CMNT |
| 16. RWP | 37. remove | 58. ELMO |
| 17. service | 38. mad | 59. ELMA |
| 18. bad ph | 39. die | 60. Block |
| 19. bad num | 40. died | 61. NLIS |
| 20. bad cell | 41. dead | 62. SPAM |
| 21. DON'T | 42. decease | |

