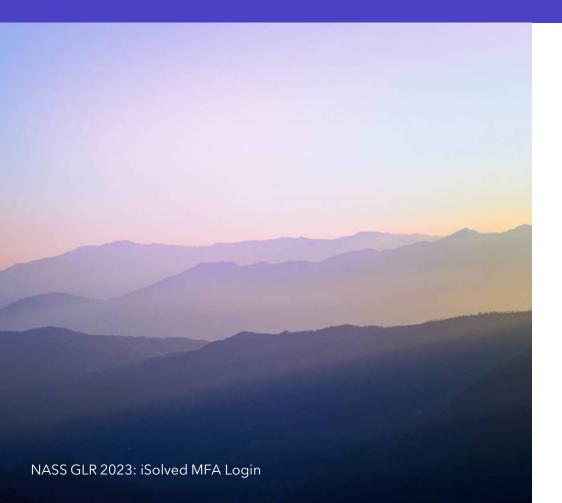
iSolved Multi-Factor Authentication

NASS • NASDA Great Lakes Region
November 15, 2023

iSolved: New Security measure

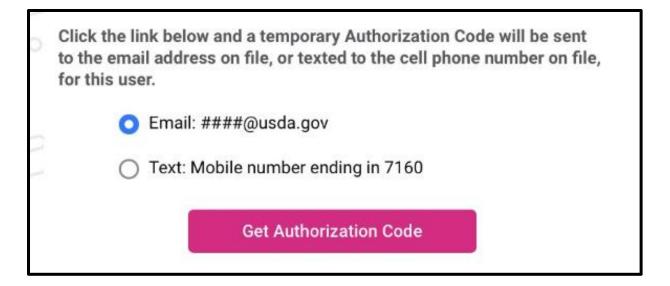


- Starting December 1, 2023, iSolved will require you to use Multi-Factor Authentication (MFA) each time you log in to iSolved.
- Our expectation: similar to the "We don't recognize the device you're using" prompt.
 - You may already know this process!
- How can users authenticate?
 - Email
 - Text

Logging in with MFA

Steps

- Visit payrollnetwork.myisolved.com to log in
- Enter your login email
- You will be prompted to select either the phone number on file or the email address on file to receive an "authorization code"



NASS GLR 2023: iSolved MFA Login

Logging in with MFA

Authorization Code

- Seven-digit numeric code
- If you choose to have the code sent to your login email address:
 - Sender: payrollnetwork@myisolved.com
 - Subject line: Security Verification
- If you choose to have the code sent to your saved cell phone number:
 - May be sent from 251 area code
- Enter this code into the prompt box that you encountered on iSolved.

Your isolved Authorization Code is 3703997

Your isolved Authorization Code is 7625783

Wed, Jun 7 at 9:59 AM

+1 (251) 333-9498

Your isolved Authorization Code is 8644360

Tue, Aug 22 at 11:04 AM

Your isolved Authorization Code is 2019647

Mon, Aug 28 at 10:17 AM

Your isolved Authorization Code is 0948138

Today 3:21 PM

Your isolved Authorization Code is 7035763

The sender is not in your contact list.

Report Junk

payrollnetwork@myisolved.com
Security Verification 3:14 PM
Hello, You submitted a request for authoriz...

payrollnetwork@myisolved.com
To: +1 other

Wed 11/8/2023 3:14 PM

Hello,

You submitted a request for authorization to access isolved from a computer that has not been used to access isolved in the last 30 days.

Please enter the attached authorization code to successfully complete the isolved login process.

Authorization Code:

9312480

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Questions?

- Please contact Brooke or Annika if you encounter any issues with the new multi-factor authentication login process.
- MFA-Login-Instructions.pdf (integrated-payroll.com)

Thank you!

