

iSolved Multi-Factor Authentication

NASS • NASDA Great Lakes Region

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iSolved: New Security measure



- Starting December 1, 2023, iSolved will require you to use Multi-Factor Authentication (MFA) each time you log in to iSolved.
- Our expectation: similar to *the “We don’t recognize the device you’re using”* prompt.
 - You may already know this process!
- How can users authenticate?
 - Email
 - Text

Logging in with MFA

Steps

- Visit payrollnetwork.myisolved.com to log in
- Enter your login email
- You will be prompted to select either the phone number on file or the email address on file to receive an “authorization code”

Click the link below and a temporary Authorization Code will be sent to the email address on file, or texted to the cell phone number on file, for this user.

Email: ####@usda.gov

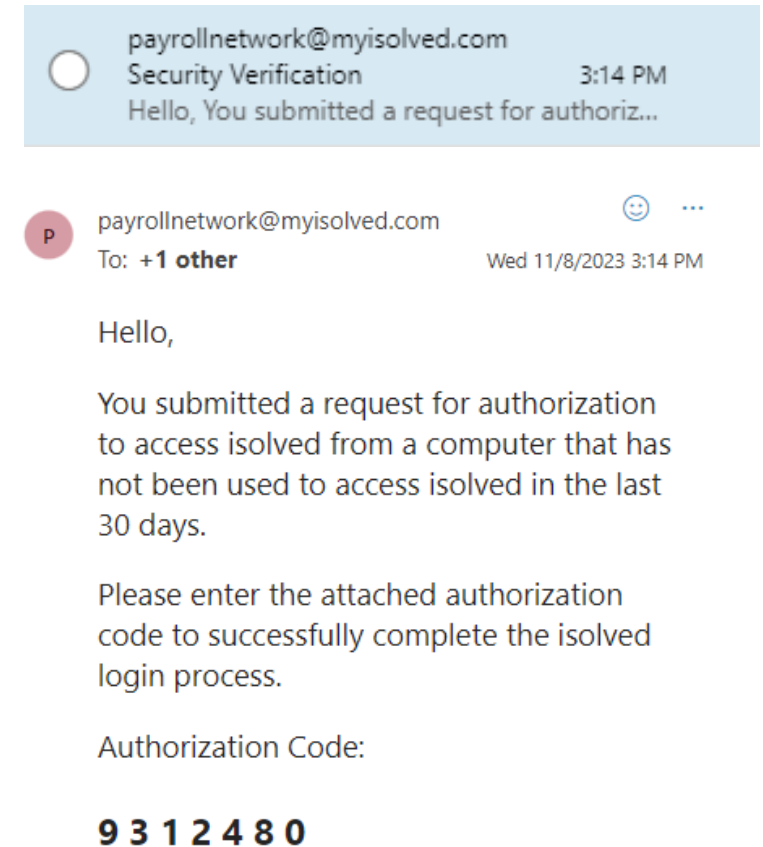
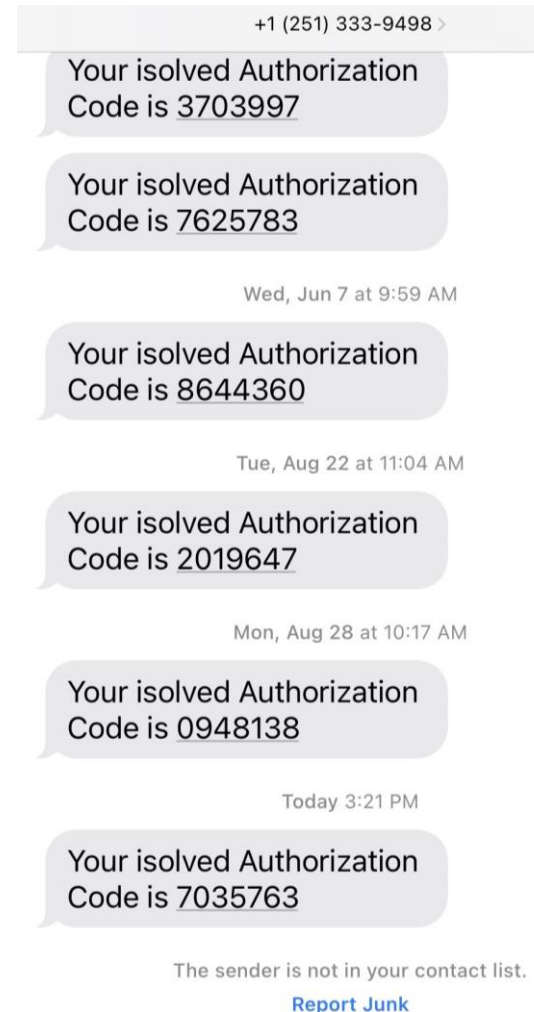
Text: Mobile number ending in 7160

Get Authorization Code

Logging in with MFA

Authorization Code

- Seven-digit numeric code
- If you choose to have the code sent to your login email address:
 - Sender: payrollnetwork@myisolved.com
 - Subject line: **Security Verification**
- If you choose to have the code sent to your saved cell phone number:
 - May be sent from 251 area code
- Enter this code into the prompt box that you encountered on iSolved.



Questions?

- Please contact Brooke or Annika if you encounter any issues with the new multi-factor authentication login process.
- [MFA-Login-Instructions.pdf \(integrated-payroll.com\)](#)

Thank you!

