Solved

NASDA Performance Review

(Manager and Supervisor Instructions)



Welcome to NASDA's New Performance Review System!

NASDA is very excited to implement an online tool to manage all performance reviews through iSolved. There are couple of upgrades we have made to the old evaluation process.

New Metric Rating

- 1) Unsatisfactory
- 2) Needs Improvement
- 3) Effective
- 4) Highly Effective
- 5) Exceptional

Additional Categories

- 1) Job knowledge
- 2) Quality of Work
- 3) Accountability
- 4) Motivation
- 5) Teamwork
- 6) Communication

Please visit the NASDA NASS website <u>Personnel Resources > Handbooks</u> to view a list of training materials

Videos

- 1) NASDA Performance Review (Manager and Supervisor Tutorial)
- 2) NASDA Enumerator Acknowledging and Signing Performance Evaluation Tutorial
- 3) How to Evaluate NASDA Employees Tutorial

Written Instructions

- 1) NASDA Performance Review (Manager and Supervisor Instructions)
- 2) NASDA Enumerator Acknowledging and Signing Performance Evaluation Instructions
- 3) NASDA Metric Rating Handout

Step 1:

Log into iSolved and switch to Manager or Supervisor View



Step 2:

Under EMPLOYEE MANAGEMENT, select Human Resources/Performance



Search the menu

EMPLOYEE MANAGEMENT

Human Resources 🗸 🗸

Company Assets

Employee Assignments

Employee Documents

Employee Notes

Prior Employment

Performance 🗸

Step 3: Initiate a Review

There are two options to initiate a review:

1) Add Review

This option is used to schedule and complete a review right away. Managers and Supervisors should use this option if they did not schedule the review prior to the review date. (We will review this process first)

OR

2) Schedule Review

This option allows the Manager or Supervisor to schedule a review ahead of time and complete at a later date.

Under Performance, select **Add Review**. Type in the name of your employee in the **Employee Search** bar and choose the **Get Results** button.

| EMPLOYEE MANAGEMENT | | There are more | e than 500 active | employe | ees in the | e list. You o | an sear | ch by employ | ee or selec | t filter op | otions to retrieve re | esults. | | | |
|---------------------|---|-----------------|-------------------|-----------|------------|---------------|---------|--------------|-------------|-------------|-----------------------|----------------|-------|------|-------------|
| Performance 🗸 | | Legal Name | Pay Group | | Org Cate | egory | Value | | Status | | Рау Туре | Employee Searc | h | | |
| Awards | | National Ass | C 🗸 🖌 ALL | ~ | ALL | ~ | | ~ | Active | ~ | ALL V | | | | Get Results |
| Occurrences | | ✓ Expand All G | roups 🔷 Collar | ose All G | roups | Clear Gr | ouping/ | Filters | | | | | | | |
| Corrective Actions | | Drag a column h | eader here to gro | up by the | at colum | n | | | | | | | | | |
| Add Review | | | | | | | | | | | | | | | |
| Schedule Review | | Legal Name 🍸 | Pay Group 🍸 | Hire Da | ate 🍸 | Employe | e 🍸 | First Name | Prefe | rred 🦷 | Middle Na 🍸 | Last Name 🍸 | SSN 🍸 | Stat | us 🍸 |
| Review History | - | Q | Q | Q | | Q | | Q | Q | | Q | Q | Q | Q | |

- Enter the **Review Date** (today's date automatically populates, click on the calendar or type in the date box to change it)
- Skip the Next Review Date

Enter the **Period Start Date** (1/1/XX) and **Period End Date** (12/31/XX) where XX is the previous year for Annual Reviews or enter survey dates for Survey Review.

(•)

- Select the **Review Type** (Annual or Survey Review)
- Select **Review** (Field Enumerator, Field Supervisor, Office Enumerator, Office Supervisor, or Coach). Type your name in the **Reviewer** box
- Click **NEXT** when all required fields have been entered or selected.

| Search the menu | | Add Review | | | |
|-----------------------|---|---|--|--|--|
| EMPLOYEE MANAGEMENT | | → Next | | | |
| Performance 🗸 | - | | | | |
| Awards | | Review | | | |
| Occurrences | | Use this screen to add and complete a review that was not | | | |
| Corrective Actions | | previously scheduled | | | |
| Add Review | | * Review Date: 3/14/2024 | | | |
| Schedule Review | | Next Review Date: | | | |
| Review History | | Period Start Date: | | | |
| Regulatory > | - | Period End Date: | | | |
| EMPLOYEE ADMIN TOOLS | | * Review Type: | | | |
| EMPLOYEE SELF-SERVICE | | * Review: | | | |
| CLIENT MANAGEMENT | | * Reviewer: | | | |

- You can now begin completing each question in the evaluation. Some questions require only a typed answer in the **Comments** section.
- To move from one question to the next, click **NEXT**
- To move to a previous question, click **Previous**

Performance Review History

| ← Previous → Next | 🗧 🖨 View |
|----------------------|--------------------------|
| If survey evaluation | please note survey name. |
| C | Comments: |
| | |
| | |

- For questions requiring a rating, use the drop menu to select the appropriate **RATING**
- Add **Comments** in the comment box to support any rating you give an Enumerator or Supervisor
- Click **NEXT** to move to the next question



- After all questions have been answered, finalize the review by clicking the **Mark as Complete** button.
- You can also click **View** which will give you a PDF version of the performance evaluation.

| Perform | ance Reviev | w History | | | |
|---|------------------|-----------|--|--|--|
| Previous | Mark as Complete | 🔒 View | | | |
| Overall Rating To finalize the review please select Mark as Complete | | | | | |

• After the Mark as Complete button has been clicked, an email alerting the Enumerator to sign and acknowledge the evaluation will be sent.

Under EMPLOYEE MANAGEMENT, Human Resources, Performance, select Schedule Review. Type in the name of your employee in the Employee Search bar and choose the Get Results button.

| Search the menu | Employe | ee List | | | | | | | | |
|---------------------|----------------------------|-------------------|------------------|----------------|--------------------|------------------------|-----------------------|-----------------|--------------|-----------------|
| EMPLOYEE MANAGEMENT | There are more | e than 500 active | employees in t | he list. You o | an search by emplo | yee or select filter o | ptions to retrieve re | esults. | | |
| Awards | Legal Name National Ass | Pay Group | Org Ca ✔ ALL | tegory ¥ | Value V | Status Active | ALL Y | Employee Search | h | Get Results |
| Corrective Actions | ✓ Expand All G | roups ^ Collap | ose All Groups | 🖱 Clear Gr | ouping/Filters | | | | | |
| Add Review | Drag a column h | eader here to gro | up by that colur | nn | | | | | | B 4 |
| Schedule Review | Legal Name 🕎 | Pay Group | Hire Date 🍸 | Employe | e 🝸 First Name | Preferred T | Middle Na 🝸 | Last Name 🕎 | SSN T | Status T |
| nemen motory | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 0 | 0 |

- Select Add New, then enter the Review Date and skip the Next Review Date
- Enter the **Period Start Date** (1/1/XX) and **Period End Date** (12/31/XX) where XX is the previous year for Annual Reviews or enter survey dates for Survey Review.
- Select the **Review Type** (Annual or Survey Review)
- Select **Review** (Field Enumerator, Field Supervisor, Office Enumerator, Office Supervisor, or Coach)
- Choose the **Save** button

Search the menu

EMPLOY

EMPLOY

CLIENT N

PAYROLI

REPORTI

Perforn

Awar Occu Corre Add F Sche Revie Revie Begulat

| EE MANAGEMENT | Review Date | Period Start Date | Period End Date | |
|-----------------|--|--|------------------|--|
| nance 🗸 📩 | | | | |
| ds | | | | |
| rrences | \sim | | | |
| ective Actions | | | | |
| Review | T Add New Ear | | | |
| dule Review | Review | | | |
| w History | Use this screen to so ESS pending reviews | chedule a review that will be a screen for completion | available on the | |
| rory > | * Deview F | | | |
| EE ADMIN TOOLS | * Review L | | | |
| EE SELF-SERVICE | Next Review D | Date: | | |
| | Period Start D | Date: | | |
| ANAGEMENT | Period End [| Date: | | |
| PROCESSING | * Review T | ype: | ~ | |
| NG | * Rev | view: | ~ | |

Schedule Review

- Under EMPLOYEE MANAGEMENT, Human Resources, Performance select
 Review History
- Select the specific review for the employee that was scheduled, click **START** then **NEXT** to complete the evaluation.





- You can now begin completing each question in the evaluation. Some questions require only a typed answer in the **Comments** section.
- To move from one question to the next, click **NEXT**
- To move to a previous question click, **Previous**

Performance Review History

| ← Previous → Next | ₽ View | | | | |
|--|----------|--|--|--|--|
| If survey evaluation, please note survey name. | | | | | |
| c | omments: | | | | |

- For questions requiring a rating, use the drop menu to select the appropriate **RATING**
- Add **Comments** in the comment box to support any rating you give an Enumerator or Supervisor
- Click **NEXT** to move to the next question



- After all questions have been answered, finalize the review by clicking the **Mark as Complete** button.
- You can also click **View** which will give you a PDF version of the performance evaluation.

| Perfo | rm | ance Review | w History |
|-----------------|-------------------|-------------------------------|----------------------|
| 🔶 Previ | ous | Mark as Complete | 🔁 View |
| Overo To fin | ll Rat alize (| ing the review please sele | ect Mark as Complete |

• After the Mark as Complete button has been clicked, an email alerting the Enumerator to sign and acknowledge the evaluation will be sent.

Performance Review Reports

- Performance Reviews Completed (Date Range)
 - Displays employees that have completed performance reviews.
- **Performance Reviews Scheduled** (Date Range)
 - Displays employees that have performance reviews schedule
- Performance Review Past Due (Date Range)
 - Displays employees who have scheduled performance reviews that are past due
- To access the reports, choose **REPORTING** and then **CLIENT REPORTS**

